Walden's

CONVENTION DAILY





A Walden-Mott Publication

Las Vegas Tuesday, September 12, 2017 Booth 2475

What's in a Name? A lot when it's Tork, from Essity

By Waldens

After more than two decades at ISSA, SCA isn't attending this year's show. Instead you will find a new company called Essity at ISSA. That's because SCA, mak-

er of the global leading Tork brand of professional hygiene products and services, is a new company with a new name and a refined focus on hygiene and health.

Walden's conducted a Q&A with Don Lewis, president of Essity's global professional hygiene business, to discuss the new name and what it means for customers, the continued growth of the Tork brand, as well as Essity's global professional hygiene business.

WALDEN'S: When we spoke at last year's show, you had just integrated Wausau into the Tork family and now you have a brand new company name, Essity. It's clearly been exciting times at the com-

pany, but what does this mean for the Tork brand? What can customers expect?

DON: It certainly has been exciting and there's never been a better time to be



brand, as well as Essity's global professional hy
Essity was launched on Nasdaq Stockholm on June 15, 2017. Don Lewis rang the opening bell at Nasdaq in Times Square the same week.

a Tork customer. I'm sure some attendees at ISSA may be wondering what Essity is and where SCA has gone. Customers and

continued on Page 4

Spartan Chemical Awarded 2017 Member Choice Award Winner and Corporate Account Supplier of the Year by Network Services

Spartan Chemical Company, Inc., a recognized leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, was awarded 2017

Corporate Account Supplier of the Year, as well as the exclusive honor of being named NETWORK'S Member Choice for best allaround service provider as voted by the NETWORK Members.

"Each year, Spartan ranks among the top suppliers by our member-

ship," said Warren Noble, Vice President of Supplier Relations, Network Services Company. "This is the second year in a row that Spartan has been voted Member Choice; it is clear that commitment to distribution is at the core of their culture." "Further validating Spartan's partnership with our membership, Spartan was also awarded Corporate Account Supplier of the Year," said Noble. "This award reflects their active engagement with NET-



Spartan Chemical recognized as Supplier of the Year by Network Services

WORK's sales & marketing team, effective commitment to cooperative selling, solid alignment in target verticals, and a strong position with NETWORK's mem-

continued on Page 4

Let's "Uncover Extraordinary"

Welcome to the 2017 ISSA/INTER-CLEAN® North America Trade Show and ISSA Convention. We hope you decided to stay through Friday morning so you can see it all—and yet still have a full weekend! Take your time to uncover extraordinary at more than 700 indoor booths, outdoor exhibits, the new Residential Cleaners Pavilion, our co-location partners, dozens of seminars, and some amazing keynotes.

Get Smart at ISSA Education Theater

Sessions at the ISSA Education Theater, Booth 129, are included with your showfloor badge. A multitude of practical and innovative topics are on the agenda, including:

- 25 Guerrilla Marketing Ideas to Grow a Cleaning Business – Tuesday
- Green Cleaning in Schools Tuesday and Wednesday
- 10 Tips for Time Management Wednesday
- State of the Industry Panels for your specific needs – Thursday
- · Special sessions in Spanish
- And dozens more

So Much to See...



ISSA/INTERCLEAN 2017 features more than 700 exhibitors. As you navigate the show floor, you will see, test, and learn about all the latest advances in facility solutions—both in the exhibit hall, 10 a.m. -2:30 p.m., and in the Outdoor Exhibits, 8 a.m. -2:30 p.m.

Note that the outdoor exhibits open two hours earlier than the exhibit hall. So, grab a cup of joe and stop by early to beat the crowds, or enjoy a midday break while perusing unique products and experiencing demos in the mild Nevada weather. Then check out the food truck, and enjoy the fresh air and a bite to eat.

Keyed-in on Keynotes

Kick things off at 9:00 a.m. Wednesday with an American football legend. Former Dallas Cowboys quarterback and Hall-of-Famer Troy Aikman will inspire you with his "Winning Playbook." Same



Troy Aikman

time, different day for Thursday's State of the Economy panel, including bold insights from Karl Rove, Jim Messina, Brian Beaulieu, and Frank Luntz. Finally, help say farewell to ISSA/INTERCLEAN 2017 with entertainer and television host (and germaphobe) Howie Mandel. He'll be "Coming Clean" at 2:30 on Thursday.

We Want You... to Cast Your Vote



Discover the industry's most revolutionary new products and services at the ISSA Innovation Showcase, Booth 709, and be sure to vote for your favorites; when you do, you'll be entered to win Amazon gift cards! ISSA Innovation Visitors' Choice Award and ISSA Innovation of the Year Award winners will be revealed during the ISSA Innovation Award Ceremony

continued on Page 8

Exhibit Schedule

Tuesday, September 12

Outdoor Exhibits: 8:00 a.m. – 5:30 p.m. Exhibit Hall: 10:00 a.m. – 5:30 p.m.

Wednesday, September 13

Outdoor Exhibits: 8:00 a.m. - 5:30 p.m.

Exhibit Hall: 10:00 a.m. – 5:30 p.m.

Thursday, September 14

Outdoor Exhibits: 8:00 a.m. – 2:30 p.m. Exhibit Hall: 10:00 a.m. – 2:30 p.m.



Trebor Tissue!

Booth# 1327

Kruger Products Unveils New Poly Pack Bundles

New Embassy® and White Swan® Poly Packs designed specifically for B2B retail merchandising

Kruger Products Away From Home (AFH) Division have recently launched new poly packs for both Kitchen Towel

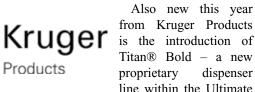
and Conventional Bathroom Tissue. Designed for B2B retail storefront merchandising, poly packs provide consumers with a smaller, more convenient and easy-to-carry

option to larger case formats, with identifiable packaging design. Poly packs make it convenient for small restaurants, clinics, office administrators, cleaners and other businesses to keep enough product on hand to meet their day-to-day needs.

"These smaller poly pack bundles support a growing need from small businesses who buy from B2B retailers because they don't use enough supplies to be able to order through large distribution" says Rob Latter, Corporate Vice President, AFH and Strategic Business Planning, Kruger Products L.P. "Additionally, these customers tend to have limited storage space given the size of their work environment.'

Kitchen Towel Poly Packs are available in both premium Embassy® and classic White Swan® brands. Bathroom Tissue Poly Packs are also available in both 1-Ply and 2-Ply White Swan® formats. All

products are individually wrapped within the poly pack to prevent contamination while being stored.



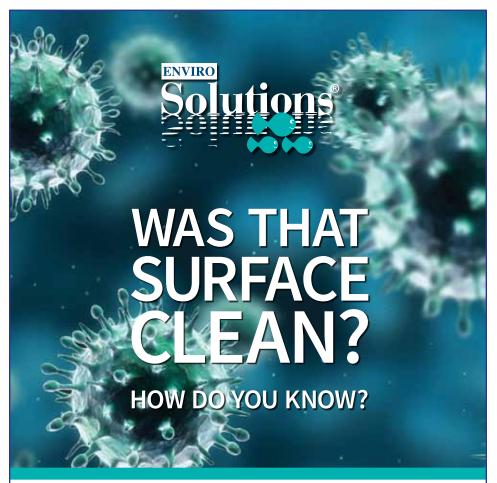
Washroom® Collection. This striking new lineup includes a new Jumbo Bathroom



Kruger's New Poly Pack Bundles

Tissue Dispenser, the first of its kind in North America, which mechanically dispenses individual 9" sheets to reduce excessive bathroom tissue use.

Visit Kruger Products at booth #4531. situated on the ISSA/INTERCLEAN NORTH AMERICA Trade Show floor to see their new dispenser line-up for your-



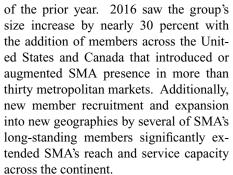
VISIT BOOTH #1561 FOR PROVEN SURFACE SOLUTIONS

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www.charlotteproducts.com

SMA Strategic Account Success, company growth and Digital Transformation

As 2017 dawned, Strategic Market Alliance entered its second decade a considerably organization larger than it was at the start



Beyond member addition and expansion, SMA's growth was helped to new highs in 2017 by double-digit customer and revenue gains made in the national account, or "Strategic Account" realm, multi-site end-users serviced by more than a single individual distributor. SMA has always focused on facilitating collaborative development of strategic account targets among group members, working to cultivate and expand pre-existing customer relationships across multiple distributors. The organization's Business Development team collaborates with members to build multi-site programs that deliver the highest quality service to customers, at margins and service expectations that are optimal for each participating company.

This business model has proven highly effective through the group's first ten years of existence, and now, with demand for national account programs on the rise driven by business consolidation and the arrival of non-traditional competitors, SMA has steadily built out its national account portfolio with several incremental new programs. Under the leadership of Alicia Rodriguez, SMA's Senior Director of Business Development, SMA's team of business development professionals actively prospect, close and implement new strategic accounts across SMA. "SMA's business development team members are seasoned segment experts in commercial wellness or jan / san as it's commonly known, and foodservice," says Rodriguez. "These are the core businesses of SMA's member companies, and our team brings a great deal of skill and acumen on their behalf to each national account engagement.



We strive to align with the interests of our members throughout the selling and implementation cycles so that

the programs that result are winners for everyone involved!"

Additionally, because they seek uniformity and consistency across a network of disparate facilities, national account customers demand high performance from suppliers across a broad range of service categories. Standards for factors such as timely delivery, customer service, and quality of sales force representation are high, as well as for transaction and product data, and for actionable business analytics to help the account standardize and reduce supply consumption. What's new to traditional distributors is meeting a rapidly accelerating insistence for tools that match the on-line, self-service ways end-user customers are preferring to research, shop, and buy. Demand for services in the digital realm, a triad consisting of rich content merchandising on the web, ecommerce, and inbound marketing is redefining the role of the group as a service arm of the distributor. SMA is taking steps in 2017 to meet this challenge by investing in the creation of rich content repository services, available to members in 2018 for population of company websites and commerce platforms to create an on-line shopping and buying experience on-par with leading Business to Consumer organizations that have been creeping into traditional distributor selling turf.

'Creating top-notch website experiences for both shopping and subsequently, buying, is the key competitive imperative for SMA and its members," according to Chris Rowe, SMA's Director of Marketing Services. "We are moving aggressively to extend SMA's reputation for quality and ease-of-doing business into the digital environment because we have always been about tacking the kinds of challenges collectively, on-behalf of our constituents, that are prohibitive to do independently. Our new digital marketing services are very much in-keeping with that tradition and we are very excited about the direction that our digital marketing initiatives are leading for 2018 and beyond!"

Spartan Chemical Promotes Dee Womack to Regional Manager

Spartan Chemical Company, a recognized leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, announced the promotion of Dee Womack to the role of regional manager for the Dallas region, effective January 1, 2017.

Mr. Womack brings to Spartan over 8 years' experience in the janitorial and sanitary industry. Before joining Spartan, Dee, who has responsibility for the Dallas region, was an account manager for Karcher North America Inc., in north Texas. While at Karcher, Dee was responsible for conducting account management



Dee Womack

and overseeing the distribution of supplies to industrial and institutional businesses. Prior to that, Mr. Womack worked as a regional manager for Betco, also in the north Texas region. Dee also

worked as a territory manager for Demlow Marketing, in Dallas, Texas.

Mr. Womack is currently attending Texas A&M University in College Station, Texas where he is working to complete his degree in Business Management.



THE TITAN® BOLD DISPENSING LINE. COMING SOON FROM KRUGER PRODUCTS.

The Ultimate Washroom® Collection spreads its wings to welcome a dramatic new line of Roll Towel and JBT dispensers, Titan® Bold, whose beauty is more than surface-deep. Introducing a first to the North American market: an all new Auto-Cut JBT dispenser that functions like an Auto-Cut Roll Towel dispenser by dispensing individual 9" sheets – reducing excessive tissue waste and virtually eliminating toilet clogging. With its ultra-modern, edgeless design and gleaming black sheen, Titan® Bold reimagines what a washroom can be.

What's in a Name? A lot when it's Tork, from Essity

continued from Page 1

consumers around the world have relied on SCA for many years to provide the hygiene products and solutions that enhance wellbeing. We wanted to get laser-focused on delivering on that expectation, so last year we began the process of separating the



SCA forestry business from our hygiene offerings. We finished that process over the summer and the result was the creation of Essity. The name Essity is derived from the words "essentials" and "necessities," speaking directly to the products and solutions we offer – everyday, basic necessities that are essential to leading healthy lives. Under our new vision - improving wellbeing through leading health and hygiene solutions – we now have a clearer purpose, which will accelerate our product innovation and increase our hygiene and health expertise, benefiting customers.

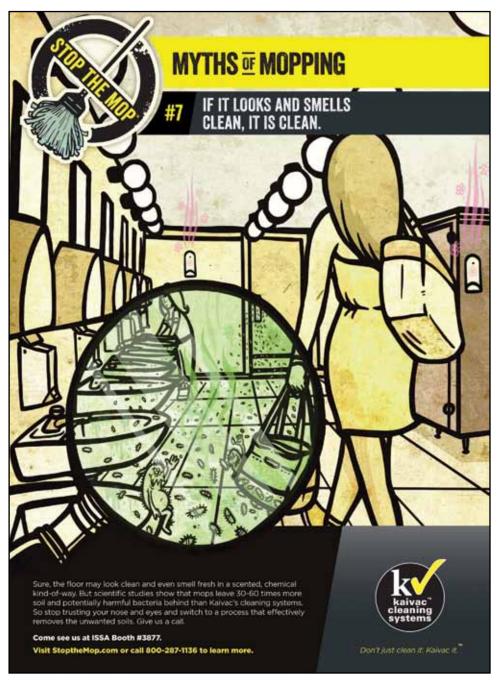
Customers will continue receiving the same dedicated service and innovative solutions from Tork, our leading global professional hygiene brand. Our people and their commitment to excellence remains a hallmark of Essity, and all Tork products will maintain article numbers/SKUs, eco labels and quality. Customers won't experience any disruption in their orders, but

early next year they'll start seeing the new Essity logo on packaging.

WALDEN'S: Speaking of products, what are some new innovations customers will see from Tork?

DON: We're really excited about our newest innovation, the Tork PeakServeTM ContinuousTM Hand Towel System, which is being previewed today at our booth and will launch officially in North America in January. Research has shown that overcrowded and messy restrooms are the number one complaint from guests at demanding venues like stadiums and airports. Even more than long lines or traffic to and from the venue! We were eager to help facility managers shorten restroom guest wait times and increase staff efficiency, and that's how Tork PeakServe was

Tork PeakServe is an innovation designed for busy restrooms. This solution is unlike anything else in the market and sets a new standard for high-traffic towel dispensing. As the highest-capacity dispenser in the market, it uses compressed towels, allowing a single dispenser to hold up to 2,100 towels and can serve up to 600 more guests between refills than existing dispensers. The continuous flow is flawless, serving crowds without interruption or jamming, which allows cleaning staff to focus on more pressing cleaning needs rather than worrying about refilling or troubleshooting dispensers.





Tork PeakServe

Tork PeakServe is also fully compatible with Tork EasyCube™, our intelligent facility cleaning system. Tork EasyCube, winner of last year's ISSA Dispenser Innovation and People's Choice Awards, uses connected devices to provide real-time data about facility cleaning needs. When you visit a restroom and there's no bath tissue or hand towels, that's frustrating. And when staff traverse large venues only to realize once they get there that they need to head back for more supplies, that's inefficient. With data-driven cleaning, facility managers can eliminate issues before they arise, drastically increasing customer satisfaction and staff productivity.

WALDEN'S: Given Tork's position as the global market leader, what's driving the company forward to new heights?

DON: Innovation. Now, more than ever, we need to keep innovating and developing solutions that enable our customers to focus on their business. This way of thinking is evident in products like Tork PeakServe and Tork EasyCube. With Essity, our hygiene expertise will continue to grow and we have a responsibility to develop products, solutions and intelligent systems that not only make our customers' lives easier and align with their business

goals, but also serve a greater purpose for a healthy society. This focus helps us continue to be the global market leader. But to remain number one, you must be focused on getting better every day, listening to your customers and understanding their customers. Their insights, combined with our expertise, drive our innovations from new products down to the smallest packaging details.

WALDEN'S: What are some ways that the Tork brand supports health and hygiene though its products and services?

DON: Whether it's providing the necessary essentials for hygiene like bath tissue, hand soap, hand towels and napkins, or using smart solutions to ensure that the dispensers carrying those products are consistently stocked, Tork directly supports customers and end-users in staying healthy daily. Hand hygiene is a particular area of importance for us. In fact, we'll be celebrating Global Handwashing Day on October 15, creating awareness for good hand hygiene practices as a simple and effective way to decrease the spread of common diseases. This is part of Essity's Hygiene Matters Initiative, which is designed to promote dialogue around global hygiene issues, like lack of access to proper hygiene products in some parts of the world. And it's why we are committed to actions that drive forward the UN Sustainable Development Goals with our work in this area. Through initiatives like this and our innovative hygiene solutions, we want to make it as easy as possible for people to have access to handwashing products in the markets we serve.

WALDENS: Anything else you'd like to

DON: Don't miss the chance to see Tork PeakServe first when it is introduced in North America at the Tork booth (#2359) today, Tuesday, September 12th at 10:30AM. And if you'd like to join in the global conversation around Hygiene Matters, visit www.hygienematters.com.

Spartan Chemical Recognized with Awards by Network Services

continued from Page 1

ber base."

"We are extremely honored and thankful to NET-WORK and our distributor partners for this recognition," said John Swigart, President, Spartan Chemical Company. "It is with great pride that I share the Member Choice award with the entire Spartan organization; it truly takes a

companywide effort to operate at this level of excellence."

"In response to changing market dynamics, Spartan has increased focus and dedicated resources to national account business," Swigart also added. "This award validates the commitment we have made and the incredible opportunity that we have."

The awards were presented to Spartan Chemical by Keith Marcoe, Chief Operating Officer, Alan Tomblin, President and CEO, Walter Delthlefsen, Senior Vice President, Greg Basso, Chairman of the Board, Natalie DePace, Vice President



Spartan Holds Member Choice Award

of Business Development, Kevin Rudd, Chief Sales and Marketing Officer and other NETWORK key personnel during the 2017

NETWORK Supplier Trade Show in Hollywood, Florida. Spartan Chemical was represented by Steve Swigart, CEO, Greg Ford, Vice President of Sales, Bryan Mangum, General Sales Manager and David Reed. Vice President of National Accounts, Doug Peterson, National Accounts Manager and Cali Sartor, Director of Mar-

Don't miss our latest innovation!

Bring on the crowds with Tork PeakServe™





Kaivac Opens New Corporate Campus to Support Major Sales Growth

New campus was needed because of significant business growth in the past few years in the U.S., Canada, and overseas

Kaivac, developers of the No-Touch Cleaning(r) and OmniFlex(tm) cleaning systems, marks a milestone in its corporate history. The company is moving October 9, 2017, to a new, multi-building corporate campus.

The company's new address is: 2680 Van Hook Ave., Hamilton, OH 45015

According to Bob Robinson Sr, the new campus was needed because of significant business growth in the past few years in the U.S., Canada, and overseas.

In fact, just re-



Bob Robinson Sr

cently Walmart, one of the largest retailers in the world, selected Kaivac equipment to help standardize its restroom cleaning programs throughout its more than 3,500 U.S. Super Centers.

Additionally, in the past two years, Kaivac formed a joint venture allowing the company to market its products in Europe, the Middle East, Africa and the Pacific Rim.

The new corporate campus, nicknamed the "Kaivac Kampus," has been in the planning stages for a few years and includes four buildings, totaling more than 230,000 square feet.



The site will house the company's business offices as well as research and development departments and manufacturing and production operations.

Unlike other leading jansan manufacturers with histories that go back decades, Kaivac is a relatively new player. It was started in 1998, operating out of unused warehouse space. Until recently, the company grew in modest increments.

However, with the new corporate campus, "we are more than doubling our facility size and tripling the number of people working for Kaivac," says Robinson.

He adds that the company is now in the process of hiring between thirty to forty people in its manufacturing department.

"I am a strong believer in manufacturing in the U.S. as much possible. I think it is not only good for Kaivac, but good for our community, and the country."

Kaivac will also be adding several sales positions in the coming months. Robinson says the company is looking for new sales people throughout North America.

For more information about Kaivac or for those interested in joining the growing Kaivac team, please email the company at info@kaivac.com.



The dispenser system that is reliable, customizable and visually remarkable. by WPI



IUMBO ROLL TISSUE DOUBLE DISPENSER



CENITER PLILL TOWEL DISPENSER



MECHANICAL HANDS FREE TOWEL DISPENSER



MULTI-FOLD TOWEL DISPENSER



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from CIOReview Magazine



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Distributors Talk About the **ELEVATE Process**

Many times, the best way to understand how something works and the value it brings to the table is to listen to what your peers have to say about it. This is certainly true in the case of the ELEVATE process, a free online consulting software introduced by AFFLINK in 2015.

The program is designed to help distributors and their clients better manage and optimize their supply chain. ELEVATE aims to essentially "peel off the roof" of facility so that the distributor and customer can get a better picture of what products and supplies are needed and identify alternatives that can make the facility healthier, operate more effectively, and reduce costs.

"In less than 20 minutes, a client can analyze their business priorities, uncover thousands of dollars in operational efficiencies, and identify solutions that align with their corporate goals and objectives," says Dennis Riffer, president and CEO of AFFLINK.

AFFLINK was named to CIOReview's list of the 20 Most Promising Supply Chain Technology Solution Providers in 2016 in part because of its ELEVATE process and how it helped at least one AFFLINK customer save \$630,000 in less than a year.

OK, so now that we have an idea of what ELEVATE is and the benefits that can be derived from using it, it's time to hear what distributors who have been using the system think about it:

"One of the things we are seeing is a real change in the marketplace. Millennials are moving into management positions, and they want to see a differentiator, something that makes one distributor different from the others. ELEVATE does this. ELEVATE elevates the distributor's value proposition, and this resonates in the executive suite. If you are not using the ELEVATE process, you are passing on a real resource"

—Christopher Saylor, vice president at Sac-Val Janitorial



"When we first saw the ELEVATE system demonstrated, we realized right away it was a tool that could differentiate us from our competitors. However, we don't view the ELEVATE process as a presentation tool; we see it as a means to move the entire sales process forward. My advice to other distributors is this: If you have access to the ELEVATE process, review it and see what parts work best for you and your customers. Then customize it. The customer and the distributor, working together, will decide how far they want to go using ELEVATE."

—Mark Aubuchon, vice president of sales at Royal Papers Inc.

"ELEVATE has allowed us to rise above our competition. Now our sales team is more prepared when making sales calls. This helps them save time, helps their customers save time, and helps them deliver more valuable solutions. ELEVATE has helped us gain new business and provide hard and soft cost savings for our customers."

—Eric Salisbury, vice president of supply chain and packaging solutions at Group O

This may be an odd analogy, but an older gentleman in the professional cleaning industry was proud of the fact that he rarely used is "flip" cell phone and often said he wouldn't even consider purchasing a smart phone. Well, to everyone's amazement, he was at last year's ISSA tradeshow, proudly using and displaying his new smart phone.

Now he says he couldn't live without it. Interestingly, there are distributors in our industry now saying the same thing now about ELEVATE.

Let's "Uncover Extraordinary"

continued from Page 1

and Reception on Thursday at 2:00 p.m. See which innovation takes home the top award.

Face to Face

ISSA/INTERCLEAN delivers a unique opportunity to meet people in the industry. We only get together like this once each year, so meet and exchange ideas with as many of your 16,000 fellow attendees as you can. The show floor is designed to maximize your face time by including several areas for you to come in, talk, sit, recharge, have a refreshment, or review your show-floor strategy:

- ISSA Resource Center, Booth 4900
- ISSA/INTERCLEAN Bistro, Booth 7020
- ISSA Meeting Hub, Booth 4693
- ISSA Recharge Lounge, Booth 929
- ISSA International Business Lounge, Booth 1837

• ISSA Sports Bar, sponsored by Spartan Chemical Co. Inc., Booth 3659

Make Your Plan Come Together

Did you organize ahead of time with My Show Planner (MSP)? It was time well spent because MSP syncs with the mobile app! Simply download the mobile app at www.issa.com/app, and you'll be on your way in moments. Didn't use MSP? No worries—download the app and let it help guide your show experience. ISSA staffers are available to assist you if needed. Enjoy!



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Powers Paper, LLC Debuts at ISSA/INTERCLEAN 2017

An innovative business model offers quality products with selective distribution, net pricing and a comprehensive distributor brand program

Brian Powers—a 30-year senior-level veteran in the towel and tissue industry—has launched Powers Paper. The company, headquartered near Appleton, Wisconsin, has an innovative, distributor-centric business model and specializes in quality away-from-home paper products.

The product line includes value-added products such as their premium controlleduse roll towel system as well as the PowerNapTM premium interfolded dispenser napkins made with sustainable eucalyptus



Brian Powers

fibers using Through Air Dry (TAD) technology for enhanced absorbency, strength and feel. The full array of products—interfolded napkins, roll towels, multifold towels, kitchen towels and bath tissue—boasts many products made from 100% recycled materials.

"Powers Paper has several key attributes, but our distributor-centric business model is what sets us apart. We're committed to selective distribution of our

POWERS PAPER TOWELS . TISSUE . NAPKINS

quality products. We don't want to be everything to everyone ... just very special to a select few," Powers Paper president Brian Powers shared. To that end, Powers Paper will strictly limit distribution within geographic areas and channels. "This—coupled with our premium value-added products—positions distributors to achieve enhanced growth, margin and account retention, while providing them with a sustainable competitive advantage in the marketplace," Powers said.

As further evidence of their distributorcentric focus, Powers Paper charges "one price, the right price." This transparent net price policy greatly reduces working capital requirements and eliminates the expense, inefficiencies and lost growth opportunities associated with contracts and rebates.

Unique in the marketplace, Powers Paper offers a comprehensive distributor brand program on all products, including premium products such as their controlled-use roll towel system and the PowerNapTM interfolded dispenser napkin, as

DPA Honors Distributor with Founder's Award

Distributor Partners of America (DPA), a member-driven buying & marketing group, recently announced the recipient of its prestigious Founder's Award at its annual Buying & Networking Conference in San Antonio, TX. This year's Founder's Award was the tenth given in the group's history and the honor went to State Janitorial Supply Co. (Dover, DE).

"The DPA Founder's Award recognizes a company or individual that has been with DPA from the beginning and that embodies the spirit of the organization. State Janitorial Supply has been a loyal member of our organization, and they've grown tremendously with DPA's preferred vendors." Zachary T. Haines, DPA CEO.

The DPA Buying Group is a North American buying & networking organi-

well as their full line of universal products. "Not only are we willing to offer our premium products for distributor branding, we strongly encourage it," Powers commented.

To learn more about Powers Paper visit powerspaper.com, or stop by booth #3698 in Central Hall at ISSA/INTERCLEAN to see and feel the products for yourself and discuss Powers Paper's programs directly with Brian Powers. Plus, follow @Powers-PaperLLC on Twitter for company updates and information.



State Janitorial Supply Co. (Dover, DE) Chris LeBendig Presented by Jarred Kennedy & Jeff Tishko (DPA)

zation comprised of over 700 distributors and 200 preferred suppliers in the Janitorial, Industrial, Safety, Packaging & Restoration product industries. For more information about DPA, please visit www. DPAJanSan.com or call (800) 652-7826.

DPA JanSan Awards Distributor and Supplier of the Year

The DPA Buying Group is pleased to announce its 2016 JanSan Distributor and Supplier of the Year recipients. Congratulations to DPA JanSan Distributor of the Year, Wildman Facility Services (Warsaw, IN) and DPA JanSan Supplier of the Year,

2016 DPA Distributor of the Year



Wildman Facility Services (Warsaw, IN) Andy Flinn Presented by Jarred Kennedy & Jeff Tishko (DPA)

R3 Reliable Redistribution Resource (St. Louis, MO). The awards were presented at DPA's annual Buying and Networking Conference in San Antonio, TX, on May 9, 2017.

The DPA Buying Group is a North

2016 DPA Supplier of the Year



R3 Reliable Redistribution Resource (St. Louis, MO) Tom Askew Presented by Jarred Kennedy & Jeff Tishko (DPA)

American buying & networking organization comprised of over 700 distributors and 200 preferred suppliers in the Janitorial, Industrial, Safety, Packaging & Restoration product industries. For more information about DPA, please visit www. DPAJanSan.com or call (800) 652-7826.



The DPA Buying Group leverages it's purchasing power to negotiate better deals for you. DPA offers marketing allowances, better pricing, extra promos, and lower minimums. Join over 700 distributors and gain access to over 200 top manufacturer brands.



Restoration

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Industrial

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1-800-652-7826 - DPA@DPABuyingGroup.com www.JoinDPA.com

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Illness can have major implications for schools - from absenteeism to school closures and negative press caused by outbreaks. And at no time is this more prevalent than during cold and flu season each winter. Each year, productivity losses linked to absenteeism cost employers an average of \$225.8 billion1 and schools are often among the hardest hit with nearly 60 million school days lost each year due to cold and flu alone.2 To make matters worse, the highly contagious norovirus also spikes between November and April.3

Germs in Educational Facilities

Schools naturally represent a perfect storm of environmental risk factors and population traits conducive to outbreaks. While reinforcing handwashing, proper hygiene and cleaning manually with wipes and disinfectants can be helpful when it comes to prevention, additional measures are needed to disinfect all surfaces that can harbor illness-causing germs, especially since germs can survive on surfaces for extended periods. For instance, influenza viruses can survive on hard surfaces such

Strategic Market Alliance



The Clorox® Total 360® System

as stainless steel and plastic for up to 48 hours4 and norovirus particles can persist on environmental surfaces for days and it only takes as few as 1-10 particles to infect a person.5

Countless shared spaces in educational facilities leave a lot of room for germs and bacteria to grow and spread, which is why it is extra important that these easy-to-miss hotspots are cleaned completely and frequently as a preventative measure, not just in response to outbreaks. This can be a difficult task when relying on manual cleaning alone, especially under a tight budget



and with manpower restrictions. However, using innovative time-saving technology like the Clorox® Total 360® Electrostatic Spraying System, you can do much more,

much faster for much less than you may have thought.

Protecting Facilities with Clorox® Total 360®

The Clorox® Total 360® System is an innovative new surface treatment system that combines proven electrostatic technology with trusted Clorox® products to quickly and easily provide superior coverage in even the hardest-to-reach places. Using patented electrostatic technology to optimize

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product delivery, the Clorox® Total 360®

System is a cost-effective solution for efficient, comprehensive surface treatment that is designed to help keep educational facilities healthier while saving them time, money and labor. The system is able to cover up to 18,000 square feet per hour with one of two Clorox® products: Clorox Commercial Solutions® Clorox® Total 360® Disinfectant Cleaner and Clorox Commercial Solutions® Clorox® Anywhere® Hard Surface Sanitizing Spray.

When schools make the decision to adopt the Clorox® Total 360® System and incorporate it into their cleaning protocol, it shows parents, students and faculty that the facility is going the extra mile in the fight against germs by adding an extra layer of protection, keeping students and faculty alike in school, not at home sick.

For more information, visit the Clorox Professional Products Company booth (#3867) or www.CloroxTotal360.com. and don't forget to vote for the Clorox® Total 360® System for the ISSA Innovation Award by visiting the ISSA Showcase booth (# 709).

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Tom Parris Recognized as NASSCO'S Vendor Representative of the Year

Spartan Chemical Company, a recognized leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, announced Tom Parris, regional manager, Spartan Chemical Company was named Nassco's Vendor Representative of the Year.



Tom Parris

Nassco's Vendor Representative of the Year award is chosen via a voting process within several departments of the company. The award recipient is chosen based on many factors such as, reliability, problem solving, and being an expert in product knowledge.

"Tom is well respected amongst a number of departments within Nassco," said John Kalafut, Vice President, Sales, Nassco. "He knows the market and his follow up is second to none. We're glad to have him on our side."

The award was presented to Tom Parris by, Mark Melzer, President, Nassco Inc., and John Kalafut, Vice President of Sales, Nassco Inc., during Nassco's annual tradeshow vendor meeting in New Berlin, Wisconsin. Spartan was represented by Tom Parris, regional manager.

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The electrostatic technology provides superior uniform coverage - reaching the front, side, underside and backside of surfaces.

When the Clorox® Total 360™ electrostatic sprayer is used with Clorox Commercial Solutions® Clorox® Total 360™ Disinfectant Cleaner, Clorox Commercial Solutions® Clorox® Anywhere® Hard Surface Sanitizing Spray is not a disinfectant.

| Compared to a trigger sprayer. Claims are up to their stated value.





NETWORK Celebrates Corporate Account Growth

As the industry experiences a nearly flat growth rate, Network Services Company is on track to celebrate a record year of growth across the company's focus market segments. New customer acquisition and expanded sales across the current customer base account for significant market gain



Natalia Mischenko



Cathy Anastasia



healthcare team.

Rob Howard



Carl Freitag

for NETWORK's corporate account team. Also growing is

the team that supports NETWORK's sales initiatives -

Chip Marshall joined NETWORK astasia as Corporate Account Director. Cathy most recently managed the Starwood & Intercontinental Hotel Group for American Hotel Register. She also spent 20 years with the national account team at Essendant (formerly United Stationers).

to support the Healthcare segment. With

more than 15 years in a variety of sales and

marketing roles in the facility supply in-

dustry, Chip brings strong cross-function-

al capabilities to NETWORK's corporate

The Hospitality team added Cathy An-

Rob Howard was named Corporate Account Director in the Commercial Real Estate segment. Rob comes to NETWORK

Spartan Chemical Promotes Thomas Smith to Regional Manager

Spartan Chemical Company, a recognized leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, announced the promotion of Thomas Smith to the role of regional manager for the Las Vegas region, effective June 1, 2017.

Mr. Smith, joins Spartan as the regional manager for the Las Vegas, Nevada region. Thomas most recently worked as the owner/operator of a building service contractor in San Diego, California. While there, Mr. Smith gained over three years' experience in sales and negotiating contracts, as



Thomas Smith

cility maintenance industry. Thomas holds a Bachelor of Arts in Psychology from the University of

Nevada-Las Vegas,

well as an in-depth

knowledge of the

challenges and ob-

jectives of the fa-

as well as a Juris Doctor degree from the University of La Verne in La Verne, California.

with 20 years of experience in the retail

Rounding out the corporate account team, Carl Freitag joins NETWORK with more than 30 years' experience in foodservice packaging. A veteran of managing national accounts, his proficiency of both product and process in the foodservice packaging industry supports NETWORK's strategic growth plan in this segment. Carl

will support the company as Corporate Account Director for Foodservice.

NETWORK has also increased capabilities in the marketing department with the addition of Natalia Mischenko who joined the team as Segment Marketing Manager. With more than 20 years of marketing experience, Mischenko comes to the organization from Zurich North America in roles with progressive levels of responsibility, including her most recent position as Head of Engagement and Campaign Marketing.

space His extensive familiarity with cleaning needs in a commercial setting brings critical insight to the segment sales team.

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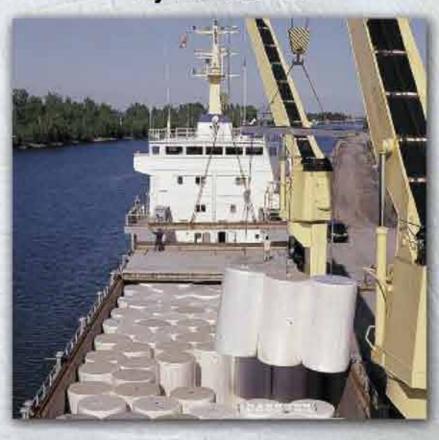
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Cascades PRO Expands North American Distribution

Cascades Inc. (TSX: CAS), a leader in the recovery and manufacturing of green packaging and tissue products, recently rolled out West as part of an exciting expansion of the company's Professional Services Division, Cascades PROTM. To support a growing customer base, this expansion allows for a much wider distribution across North America, making the brand more accessible to both current and new customers



PRO

On July 18th, Cascades celebrated the grand opening of its new 284,000 square foot automated tissue converting plant in Scappoose, Oregon, with an event and ribbon cutting ceremony attended by the Governor of Oregon, Kate Brown, local dignitaries, members of the local community, as well as Cascades' partners, customers, suppliers and employees.

The Scappoose facility is equipped with best-in-class converting lines, high-speed rewinders and folders, and one of the fast-



From Left to Right: Jean Jobin, President and Chief Operating Officer, Cascades Tissue Group; Laurent Lemaire, Co-founder, Cascades

Betsy Johnson, State Senator, Oregon; Alain Lemaire, Co-founder and Executive Chairman of the Board of Directors, Cascades; Mario Plourde, Chief Executive Officer, Cascades; Henry Heimuller, Columbia County Commission; Kate Brown, Governor of Oregon; Tony Hyde, former Columbia County Commissioner; Scott Burge, Mayor of Scappoose; Brad Witt, State House Representative

est bath lines in the world. It is vertically integrated with the Cascades tissue paper plant in St. Helens, just a few miles away. The new facility, which boasts a production capacity of nearly six million cases, manufactures virgin and recycled bathroom tissue products and paper hand tow-

els for Cascades PRO.

Serving customers on a national scale has been a long-term goal for Cascades PRO. Through the Scappoose plant, it can meet the needs of its customers on a larger scale and deliver even greater quality and flexibility from New York to California.

Stop by Booth #3931 and let Cascades show you how they can deliver proven, cost-effective hygiene solutions – from bathroom to boardroom to lunchroom to classroom and beyond – with a wide range of product lines that can help you get the job done.

For additional information about Cascades PRO^{TM} , please visit www.cascadespro.com

QuestSpecialty Introduces New EPA 25(b) Exempt, NonToxic Lice Killer

QuestSpecialty Corporation adds to its line of non-toxic, EPA 25(b) exempt pest control products with PROWLER Lice Killer, formulated to kill lice on porous and non-porous surfaces. It is ideal for treating inanimate environmental surfaces such as pillows, furniture, clothing, lockers, coat racks, and other surfaces where there has been a lice outbreak.

PROWLER Lice Killer does not require EPA registration as it is formulated with ingredients identified by the EPA as having low to no toxicity. It uses the same technology as LIGHTS OUT Bed Bug Killer, another QuestSpecialty pest control product which is EPA 25(b) exempt. Both products have third-party certification regarding their effectiveness.



QuestSpecialty PROWLER Lice Killer

Instead of using neurotransmitter chemicals, which cause death by attacking the insect's nervous system, these products use mechanical killing agents which cause death by dehydration. The precisely manufactured formulations, comprised of ingredients which qualify for the 25(b) exemption in the EPA Pesticide Regulations or considered G.R.A.S (Generally Regarded as Safe), cause mortality by breaking down the insect's exoskeleton, thus causing dehydration.

"In addition to offering customers a non-toxic solution to these bothersome bugs, there are no concerns attached to EPA registration as the products don't need to be EPA registered," notes Alex Pratt, director of technical services at QuestSpecialty Corporation. "That means distributors and end-users won't have compliance concerns with EPA and the pesticide regulatory agent in their state. It also means there is no certification needed for application, mandatory notification prior to use, nor concerns about reports regarding improper application."

Other products in the QuestSpecialty line of minimum risk pest control products are ADIOS Drain Fly Repellent and DEEP SIX Lice Treatment Spray (for use on the body).

Visit www.QuestSpecialty.com for more information.



The Most Valuable Product In Your Lineup

30 years ago, Morcon rolled out the Morsoft[™] product line as a budget-friendly alternative to the more expensive tissue brands on the market. Morsoft may have a new look and an expanded product line; but, at its core, it's a brand trusted for consistent quality, reliable service and great value.





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We're a friendly, feel-good tissue company that's just rolled into the West Coast and we think we could be perfect for each other.





All clean. All good.

Bring on the Crowds with Tork PeakServe Continuous Hand Towel System

By John Drengler, Vice President of Business and Market Development, Essity Professional Hygiene Business

This year at ISSA/INTERCLEAN, Tork is previewing Tork PeakServe Continuous Hand Towel System, its revolutionary dispensing system designed to better-equip high-traffic restrooms for large crowds. Neither a folded towel or roll towel sys-

tem, Tork PeakServe Continuous towel sets a new standard for dispensing via a continuous flow, without interruption, tabbing or jammed dispensers.

Restroom conditions are a top priority for many facility managers and cleaning staff. However, large crowds put heavy stress on restrooms and their equipment. Refills such as soap and paper run out fast, and cleaners have a hard time keeping up with cleaning needs during heavy traffic flows.

Because of this, many visitors dread using restrooms in crowded venues for fear of poorly-maintained facilities. In fact, research* shows that dirty, overcrowded restrooms are the primary concern for guests at high-traffic venues such as airports, concert arenas and sports stadiums – even more than long lines or traffic to and from venues. In fact, 71 percent of guests at high-traffic venues have had a bad restroom experience, and one in three guests limit how much they eat and drink to avoid going to the restroom.

But what if managers could easily upgrade visitors' experiences? What if there was a new way of dispensing towels so that the paper didn't get jammed and dispensed on the first try? And what if the dispenser served more guests so that cleaning staff weren't constantly running back and forth across long distances to refill empty dis-

pensers? The answer lies in Tork Peak-Serve.

So bring on the crowds!

What Tork PeakServeTM ContinuousTM



Tork PeakServe Continuous Hand Towel System

Hand Towel System Can Do For You and Your Building

- Focus Your Cleaning Staff on Pressing Needs Compressed towels take up half as much space as regular towels, allowing staff to load 250 percent more the highest capacity in the market at up to 2,100 towels per dispenser for fewer refill rounds and better restroom flow. This gives staff more time to focus on important cleaning tasks during heavy traffic flows, without fear of product run out. Compressed towels also mean cleaning staff can carry double the load, reducing time spent traversing back and forth to stock restrooms.
- Improve Visitor Experience Towels are fed from the top of the stack, not the bottom, which generates smooth, one-at-a-time dispensing that requires



very low pull force. Each bundle of towels also serves large crowds fast via continuous flow, without interruption, tabbing or jamming which puts dispensers out of play.

- Decrease Restroom Wait Times Guests often face long restroom lines in high-traffic venues. Tork PeakServeTM ContinuousTM Hand Towel System serves guests in 3 seconds faster than jet air drying time getting visitors in and out quickly.
- Prevent Issues Before They Arise Fully compatible with Tork EasyCubeTM Intelligent Restroom System, the cleaning management software that utilizes connected dispensers to provide real-time, actionable data to improve cleaning efficiency and customer satisfaction, facility managers can uncover trends and point cleaning staff to exactly which areas need immediate attention.

Visit us at ISSA

Tork PeakServeTM ContinuousTM Hand Towel System is a groundbreaking innovation designed for high-traffic venues. Until now, when selecting a hand drying solution, facility managers have only had the option to choose between roll towels that bring high capacity and folded towels that can be refilled more flexibly. This category-defining system combines the best of both worlds by creating a continuous, compressed towel system that provides cleaners with the means and motivation to take on large crowds and traffic flow with confidence.

Ready for your restrooms to function like a well-oiled machine? Witness Tork PeakServe when it is introduced in North America at the Tork booth (#2359) today, Tuesday, September 12th at 10:30AM. You can also vote for Tork PeakServe Continuous Hand Towel System in the 2017 ISSA Innovation Award Program at the show in the ISSA Innovation Showcase!

*Based on an IPSOS survey of 3,000 people in the United States, United Kingdom, Germany, France, Poland and Sweden who have visited a high traffic venue in the past nine months

Triple S Holdings Acquires Parish Maintenance Supply

T-S Holdings, Inc., (d.b.a. Triple S Holdings) is pleased to announce the asset purchase of Parish Maintenance Supply Corporation, Syracuse, NY.



Parish Maintenance Supply (a Member of Triple S since 1962) is a long established, well-run organization with an above average e-commerce platform and business base. "We are very pleased to welcome Parish Maintenance Supply and the Parish Team to the Triple S Holdings family of businesses," stated Alan E. Sadler, President, Triple S Holdings.

"While I was ready to take on new challenges, it was critically important to me that I placed my employees and customers in good hands as I transitioned to a new stage in my career. Triple S Holdings provided me the opportunity to accomplish both of these tasks and at the same time allows me to continue to contribute to what the Parish Team and I have worked to establish over the past 38 years," stated Michael Gosson, prior owner/president of Parish Maintenance Supply.



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22



NETWORK Celebrates Member Expansion

Network Services Company celebrates the addition of several new Members in

Neway Packaging headquartered in Rancho Dominguez, CA, is a nearly 40 year old enterprise operating five full service locations and four sales offices throughout the United States. Neway provides NETWORK a complementary packaging product portfolio and shares our customer-centric approach to providing solutions.

Matera Paper, San Antonio, TX has served commercial businesses, medical and industrial facilities, schools and universities, and contractors throughout Texas since 1957. With 5 locations and an extensive inventory of cleaning and janitorial supplies, Matera's position in the market reinforces NETWORK's strategy for continued growth.

Hillyard Distribution Group, a dis-

tributor of janitorial supplies and solutions was founded in 1907 in St. Joseph, MO and today operates distribution locations across the country. This adds a successful, five generation, family-owned company committed to excellence and continuous improvement.

Newly formed Imperial/Dade LLC is NETWORK's newest member. Imperial/Dade LLC is the result of a merger between Dade Paper & Bag Co, Miami, FL and Imperial Bag & Paper LLC, headquartered in Jersey City, New Jersey.

"In an industry of rapid change, expanding our capabilities to deliver local flexibility and support is a significant focus," said Alan Tomblin, President and CEO of NETWORK. "Our newest members will help deliver value to both our customers and suppliers and contribute to the organization's on-going record growth."

Denny Pearson Recognized as 2016 Olmsted-Kirk Vendor Representative of the Year

Spartan Chemical Company, a leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, announced Denny Pearson, regional manager, Spartan Chemical Company was named the Olmsted-Kirk Longview Branch 2016 Vendor Representative of the Year.

Olmsted-Kirk's vendor representative of the year award began back in 1999. Partnership with their vendors is critical to the growth of their business, and threrefore,



Denny Pearson

each year a specific vendor representative is recognized based on votes, which are submitted by sales representatives in the company.

The award was presented to Denny Pearson by, Jeromy Calhoun, VP Longview Operations.

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Spartan Chemical Announces New Market Opportunity for Distribution Partners Xtreme Vehicle Care Delivers Performance and Efficiencies for Car Wash Facilities

Spartan Chemical Company, Inc., a recognized leader in the formulation and manufacture of sustainable cleaning and sanitation solutions for the industrial and institutional market, announced today the addition of a new product category to include thirteen products used in car wash

There are over 27,000 car washes in operation in the United States. In addition to usage of janitorial items, vehicle wash chemicals are the primary products used in this market. Car washes accounted for about eleven percent of commercial industrial and institutional (I&I) cleaning chemical demand in 2009. Demand for I&I cleaning chemicals in commercial car washes is expected to increase 5.6 percent

Xtreme Vehicle Care from Spartan Chemical is a complete lineup of products developed to meet the needs of car wash facilities. Designed to provide the utmost flexibility for both distributors and car wash operators, Xtreme Vehicle Care products can be used in self-serve, full-serve conveyor, as well as in-bay automatic facilities. Leveraging the latest in technology for each of the Xtreme Vehicle Care products, this highly concentrated line is formulated to meet car wash operators exacting standards.

The Xtreme Vehicle Care line of products offers car wash operators the following features and benefits:

• Efficient cost per car, increase profits

- · Minimal chemical dwell time, accelerate wash cycles
- · Optimal chemical performance, satisfy customers
- · Local support and on-time delivery, minimize freight, lower inventory costs



Spartan Xtreme Vehicle Care

"According to a survey that we conducted, many of our current distributor partners were already actively selling to car wash facilities," said John Swigart, president, Spartan Chemical Company. "By adding a solution for car wash chemicals, now they can offer the same efficiency of logistics for the entire car wash operation."

With Xtreme Vehicle Care, car wash

owners and operators can count on providing a clean, dry vehicle every time, with a chemical line-up that simplifies the ordering process and adapts to the cleaning systems in their facility. The line includes the following thirteen products:

- Xtreme High pH Presoak penetrates road film and grime, organic soils, petroleum based oils and particulate de-
- Xtreme Low pH Presoak dissolves mineral and scale deposits, brake dust, and other inorganic soils.
- Xtreme Lubricating Foaming Detergent lubricates brushes and cloths, reducing drag and inhibiting vehicle
- Xtreme Drying Agent accelerates drying and enhances vehicle shine, facilitating a spot-free rinse.
- Xtreme Pink Triple Foam is a vibrant colored foaming condition with bold citrus fragrance.
- **Xtreme Blue Triple Foam** is a vibrant colored foaming condition with bold citrus fragrance.
- Xtreme Yellow Triple Foam is a vibrant colored foaming condition with bold citrus fragrance.
- Xtreme Tire and Wheel Cleaner penetrates brake dust, road film, dirt, and grease from wheels, tires and rims.
- Xtreme Clearcoat Protectant enhances the natural shine and gloss of the vehicle providing lasting total body protection.
- Xtreme Weather Shield provides longlasting shine, gloss, weather resistancy, and water repellency.
- Xtreme Foaming Carnauba Wax produces hand-polished softness and durable shine.
- Xtreme Bug Blaster Pre-spray dissolves tough bug remains from all vehicle surfaces.
- Xtreme Tire Shine provides long-lasting shine and protection with durable

Xtreme Vehicle Care is available now through Spartan's select distributor network. For more information or to find a distributor near you, visit www.spartanchemical.com.



Now's the time to work on moving your business forward—and this is the place to do it. Follow the trail of footsteps leading to the ISSA Resource Center at Booth 4900 and discover how to compete more profitably, find ways to boost your efficiency, and get updates on the latest trends and industry standards.

The game-changing insight and tools needed to get ahead in this industry are only steps away.

Visit the ISSA Resource Center & receive a FREE pedometer.



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26

Exhibitors Listing

2XL Corp	. 3790
3M Commercial Solutions Division	
A.R. North America, Inc	. 4231
AaLadin Cleaning Systems	. 4331
ABC Compounding Co., Inc.	. 3369
Abco Products Corp	
Ableman International Co. Ltd	. 1863
Abrasive Technologies, LLC	1925
Absorbcore, LLC	4516
Academy of Cleaning Excellence	
Academy of Cleaning Excellence	200
Accuform Signs	325
Achton A/S	. 2035
ACI Industries Converting	200
ACS Industries, Inc	
Advanced BioCatalytics	. 1109
Advanced Vapor Technologies, LLC	
Afidamp Servizi s.r.l Pulire	4872
Afinia Labal	1176
Afinia Label	. 4170
Air Spencer USA, LLC	
Air-Scent International	
Aleddra, Inc.	720
Alkota Cleaning Systems, Inc	. 4124
Allied West Paper Corp	
Alpha Chemical Services, Inc.	1628
Aluf Plastics Division	
Amano Pioneer Eclipse Corp.	. 1725
Amazon Business	. 3795
Amer Electric Motion, Inc.	. 4389
American Cleaning and Hygiene	. 4194
American Cleaning Solutions,	
Div. of American Wax, Inc	3283
American Dish Service	
American Dryer, Inc.	. 33/2
American Honda Motor Co., Inc	
American Longray, LLC	. 1324
American Paper Converting	. 4143
Americo Manufacturing Co., Inc	. 2737
Ametek-Lamb Electric	
Ammex Corp	2607
Arimex Corp.	. 2001
Aodi Charger (Hangzhou Aodi Electronic	
Control Co.,Ltd.)	. 5076
Apache Mills, Inc.	
APC Filtration, Inc	. 2897
Apex Steam Technologies	. 1119
Apruve	
Aps Data-Know-How	1000
	. 1023
	2601
Aqua ChemPacs	
Aqua ChemPacsArchitectural Brass Co	. 4394
Aqua ChemPacsArchitectural Brass CoARCSI, A Division of ISSA	. 4394 . 4801
Aqua ChemPacsArchitectural Brass CoARCSI, A Division of ISSAArjem, Inc.	. 4394 . 4801 500
Aqua ChemPacsArchitectural Brass CoARCSI, A Division of ISSAArjem, Inc.	. 4394 . 4801 500
Aqua ChemPacs	. 4394 . 4801 500 . 3596
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589
Aqua ChemPacs Architectural Brass Co. ARCSI, A Division of ISSA Arjem, Inc. Aroma Quest Systems, LLC Arrow Trans Corp. Ascend Performance Materials.	. 4394 4801 500 . 3596 . 3589 313
Aqua ChemPacs Architectural Brass Co. ARCSI, A Division of ISSA Arjem, Inc. Aroma Quest Systems, LLC Arrow Trans Corp. Ascend Performance Materials. ASI Group	. 4394 . 4801 500 . 3596 . 3589 313
Aqua ChemPacs Architectural Brass Co. ARCSI, A Division of ISSA Arjem, Inc. Aroma Quest Systems, LLC Arrow Trans Corp. Ascend Performance Materials. ASI Group Athea Laboratories, Inc.	. 4394 . 4801 500 . 3596 . 3589 313 . 2690
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 1206 223 . 4811 . 1973
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223 . 4811 . 1973
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223 . 4811 . 1973 . 2630 . 4865
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 . 3837 . 1206 223 . 4811 . 1973 . 4865 . 1338
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 . 3837 . 1206 223 . 4811 . 1973 . 4865 . 1338 . 4411
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223 . 4811 . 1973 . 4865 . 1338 . 4411
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3589 313 . 2690 . 3837 . 4887 . 1206 223 . 4811 . 1973 . 4865 . 1338 . 4411
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2699 383 . 4887 . 1206 223 . 4811 . 1973 . 2636 . 4365 . 1338 . 133
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2699 223 . 4811 . 1973 . 2636 . 4865 . 1338 . 4411 . 4027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2699 223 . 4811 . 1973 . 2636 . 4865 . 1338 . 4411 . 4027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2699 223 . 4811 . 1973 . 2636 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 223 . 4811 . 1973 . 2636 . 4865 . 1338 . 4027
Aqua ChemPacs	. 4394 . 4801 500 . 3598 313 . 2690 . 3833 . 4887 . 1200 223 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 . 3837 . 1200 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 . 3837 . 1206 . 4881 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 729
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 729
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4815 . 1206 . 4811 . 2027 103 . 3193 . 4111 . 2027 1638 . 2856 . 2856 . 2858 . 2285 . 2188 . 2
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4815 . 1206 . 4815 . 1338 . 4411 . 2027 1638 . 2856 . 2855 . 2856 . 2858 . 2188 . 2285 . 2188 . 2188
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 223 . 4811 . 1973 . 2630 . 4112 722 . 1638 . 2896 . 2188 . 2953 . 2188 . 3399 . 1377 . 4575 . 2758
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2690 223 . 4811 . 1973 . 2633 . 4465 . 1338 . 4411 722 1633 2896 2855 2188 2633 2896
Aqua ChemPacs. Architectural Brass Co. ARCSI, A Division of ISSA. Arjem, Inc. Aroma Quest Systems, LLC. Arrow Trans Corp. Ascend Performance Materials. ASI Group. Athea Laboratories, Inc. Atlas Tissue, a Resolute Business. Avery Product Corp. Avidbots Corp. Avmor. Aztec Products, Inc. B&G Equipment Co./Curtis Dyna-Fog Ltd. B-Air Dryers/Air Movers. Bar Keepers Friend. Barens, Inc. Barnborough Ltd. Basys Processing, Inc. Battery De-Mister, LLC BE Pressure Supply, Inc. Beach Sales & Engineering - Hurricone. Beckson Industrial Products, Inc. Beijing China Base Star Trade Co., Ltd. Betco Corp. BHC – Brulin & Co., Inc. Big D Industries, Inc. Bioesque Solutions Bionetix International Bissell BigGreen Commercial Bobrick Washroom Equipment, Inc. Bona US Bonastre System USA	. 4394 . 4801 500 . 3596 313 . 2690 223 . 4811 . 2027 103 . 3193 . 4112 722 . 2185 . 2896 . 2185 . 2633 . 2896 . 3138 . 4411 . 2027 . 2185 . 2896 . 3138 . 3193 . 31
Aqua ChemPacs	. 4394 . 4801 500 . 3596 313 . 2699 223 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027 1638 . 2859 . 2185 . 2633 . 3998 . 1370 . 2855 . 2185 . 2633 . 3998 . 3593 . 2019
Aqua ChemPacs	. 4394 . 4801 500 . 3598 . 3588 . 313 . 2690 . 3837 . 4887 . 2630 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 2188 . 263 . 2188 . 263 . 3998 . 1370 . 4575 . 2755 . 3887 . 3598 . 3599 . 2019 . 3598
Aqua ChemPacs	. 4394 . 4801 500 . 3598 . 3588 . 313 . 2690 . 3837 . 4887 . 2630 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 2188 . 263 . 2188 . 263 . 3998 . 1370 . 4575 . 2755 . 3887 . 3598 . 3599 . 2019 . 3598
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 2630 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 4112 103 . 2859 . 2188 . 2638 . 3999 . 1377 . 4575 . 2758 . 3887 . 2758 . 3887 . 2758 . 3887 . 2758 . 3759 . 37
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 4112 223 1638
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 4112 . 2630 . 4865 . 1338 . 4412 . 2255 . 2185 . 2630 . 3998 . 1377 . 3593 . 2755 . 3887 . 3593 . 3593 . 4452 . 2755 . 3887 . 3593 . 4452 . 4452
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4811 . 1973 . 2630 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 4112 . 2185 . 2639 . 2896 . 2185 . 2639 . 3593 . 2019 . 3593 . 3593 . 2019 . 3593 . 3593
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4885 . 1338 . 4411 . 2027 103 . 3193 . 4112 729 . 2630 . 4852 . 2188 . 2896 . 2188 . 2639 . 3599 . 3599 . 4524 917
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4865 . 1338 . 4411 . 2027 103 . 3193 . 4112 729 . 2630 . 4865 . 2188 . 2856 . 2188 . 2639 . 3599 . 4575 . 2756 . 3888 . 3593 . 401 . 3593 . 401 . 4
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 . 4881 . 1973 . 2630 . 4865 . 1338 . 4411 729 103 . 3193 . 4112 729
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4881 . 1973 . 2630 . 4865 . 1338 . 4411 729 103 . 3193 . 4112 729
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1200 . 4881 . 1973 . 2630 . 4865 . 1338 . 4411 729 103 . 3193 . 4112 729
Aqua ChemPacs	. 4394 . 4801 500 . 3596 . 3588 313 . 2690 . 3837 . 1206 223 . 4865 . 1338 . 4411 . 2027 1638 . 2856 . 2856 . 2858 . 3998 . 1370 . 4575 . 2759 . 3599 . 4522 1538

Building Service Contractors Assn	. 4177
Building Services Management Magazine.	. 2493
Bullen Companies, Inc	. 2537
Bullseye Products	934
Busch Systems International	
Calfarme	. 3796
California Scents Professional	603
Cam Spray/Command Pressure Washers	. 2885
Capital Plastics Int'l, Inc	. 5080
CardConnect	. 4920
Carlisle Sanitary Maintenance Products	. 3423
Carolina Paper Co	217
Carpet & Rug Institute (CRI)	301
Carpet Cleaner America	. 1116
Carroll Co	



Cascades PRO	3931
Cat Pumps	4330
Catalina Container	
CCW Concentrates	259
Cellucap Manufacturing Co	2069
Cen-Tec Systems, Inc	482
CETA (Cleaning Equipment Trade	
Association) & Foundation	4123
CFR Environmental Cleaning Systems	3412
Changzhou Jinpu Electric	
Equipment Co., Ltd	389
Changzhou Tianan Nikoda	
Electronic Co. Ltd. USA	2594
Chapin Manufacturing, Inc	40
Chappell Supply & Equipment Co	4212

CHARL®TTE™ PRODUCTS LTD.

Charlotte Products	1561
Chase Products Co	1623
ChemBlend International, LLC	1628
ChemFree Corporation/SmartWasher	
Parts Washer	3692
Chemical Universe	4739
Chicopee, A Berry Plastics Co	4963
China Clean	4968
Church & Dwight Co., Inc.	2586
Citrus Oleo	
City of Hope	4916
Claire Manufacturing Co	3331
Clean Contain	304
Clean Safety, Inc.	833
Clean Soles	2878
CleanCore Technologies, LLC	722
Cleaner Times Magazine	4413
Cleaning & Maintenance Management	4900
Cleaning For A Reason	4707
Cleaning Industry Research Institute	424
Cleaning Management Institute	
Cleaning Services Group, Inc	501
CleanMax Commercial Vacuums	2831
CleanTelligent Software	4479



Clorox Professional Products Co	386
CMA Dishmachines	463
Colgate Palmolive Co., Professional	
Products Group	427
Columbus Cleaning Machines	192
Comac Intelligent Hand Dryers	338
Comet U.S.A., Inc	431.
Compass Minerals	
Compass Wave	47010
Concepts4	42
Concrobium Professional Products	. 439
Conexiom by ecmarket	. 494
Consumer Specialty Products Association	1 491
Contec, Inc	. 217
Continental Commercial Products, LLC	364
Convermat Corp	
ConverPack, Inc	20

Core Products	4886
Cortina Safety Products	3691
CP Industries	2640
Creative Chemicals, Inc	1537
Cross Country Installations & Service	2280
Crown Matting Technologies	3171
Crown Products, LLC	1560
Curecrete Distribution, Inc	117
Custom Chemical Formulators, Inc	1628
Cyan Labs	4195
Dabblefox	
Daego Corp. Ltd	1017
DDI System	
De Nora	
Dead Sea Works Ltd. c/o K+S	1578



Deb Group, a division of	
SC Johnson Professional	.3246
Deflecto	4139
DEKRA Insight	407
Delamo Manufacturing	4287
Delta Industries	
Delta Marketing Int'l, LLC	
Delta-Q Technologies Corp	2993
Deltrol Controls	302
DEMA Engineering Co	3731
Dexerials America Corp	2874
Dial Professional, Henkel	
Consumer Goods, Inc	2477
Diamond Gloves	
Diamond Tools International	1827
Ding Heng Tai I&E.Co.,Ltd	3498
Direct Mop Sales, Inc	4702
Dirt Killer Pressure Washers, Inc	4688
Discover	2587
DispatchTrack	
Dispensing Dynamics International	4601
District Publishing, Inc.	4845
Diversey	
Diversified Chemical Products	3492
Diversified Hospitality Solutions	2184
Domtar	4700
Dongguan ISCE Sanitary Ware	
Industrial Co.,Ltd	4624
Dorden & Co., Inc	4399



DPA Buying Group	1312
Draco Hygienic Products, Inc	
Dragon Direct, LLC	
Dreumex USA	
Dultmeier Sales	4423
Durable Corp	4600
Durable Packaging International	2788
Dwell Pro, Inc.	
Dynamic Research/Formula Corp	1220
Dyson	1107
E Plan GLIM	
Eako Inc.	4522
Earth Friendly Products	
Earthsafe Chemical Alternatives	517
EcoGen Industrial Cleaners/National	
Colloid	3896
Ecolab, Inc	
Eco-Me, a Division of Kittrich Corp	3793
EDIC	
EES, Inc.	
Ekcos Innovations	
E-Mist Innovations, Inc	
EnerSys	909
Enlighten Net, Inc.	311
Envirochem, Inc.	
EPAY Systems, Inc.	2178
EPIC 2017 - Independent Stationers	
& TriMega	
Epicor Software Corp.	
ePurchasing Network	
Essential Industries, Inc.	
ETC of Henderson, Inc Etowah Chemical Sales & Service	28//
Ettore Products Co	
Eurow & O'Reilly Corp	
Evapo-Rust	
Ex-Cell Kaiser, LLC	1101
Excentr B.V	
Expanded Technologies Corp	
Expanded recimologies Corp	120

Expo Clean - Expotrade SA	2025
Expo Enterprise	
Z Dump Commercial	930
Family Business USA	211
aner Aroma Product Co. Ltd	
anset Electrical Household Appliances L	td.3487
Farley's Inc	4121



ras-irak industries	
Fat Ivan Fold-Up Door Stoppers!	
FC Meyer Packaging, LLC	
Federal Machine Corp	633
FFUUSS, Inc.	1469
Filmop USA	3777
Fimor S.A.S	1210
Findd	1965
First Preference Products Corp	2186
Firstconcept, Inc	2876
Flexaust-TUEC	
Flexi-Felt	1368
Flitz International Ltd	2497
Flo-Kem	1333
F-matic, Inc	402
FNA Group	4218
Fogmaster Corp	1422
Fooom Advanced Dispensing	1928
Fortune Web Marketing	732
Foshan Pa Tin Da Houseware Co., Ltd	4611
Foundations	
Fragrance Delivery Technologies Ltd	
Frank Miller & Sons, Inc	
French Color & Fragrance	312
Fresh Products, LLC	
Fresh Wave IAQ by OMI Industries	1416
Fruit Fly BarPro	
Further Products	
G & F Manufacturing Co., Inc	1539
Gadlee Green Cleaning Equipment Corp.	
GAIC	
Gaussian Robotics	
Geerpres, Inc	
Geneon Technologies	
General Floorcraft	
General Information Services (GIS)	
General Pump, Inc	
Giant Industries, Inc	
GK Green Klean	
Global Digital Instruments	
Global Safety Management	
Gofer Parts	4759
Goizper Spraying North America	1340



	_
GOJO Industries	. 1543
Golden Star Inc	3031
Good Wind Co.,Ltd	3194
GoSpotCheck	623
GP PRO (Georgia-Pacific Professional)	
Green Bull Products, Inc	
Green Glove Co., Ltd	
Green Insights, Inc	
Green Seal, Inc	
Greenspeed B.V	
Greenwood Mop and Broom, Inc	
Guangzhou DanQ Environmental Tech	
Guangzhou Yingjie Electric Appliance	
Gusmer Enterprises, Inc.	
Hagleitner Hygiene International GmbH	
Hangzhou Special Nonwovens Co., Ltd	
Harmony Enterprises	
Haviland Corp	
Haviland Products	
Hawk Enterprises of Elkhart, Inc	
Hawk InternationalHawk International	4422
Hebei Jiuyuan Textile Co.,Ltd Heritage Bag, a Novolex Brand	
Hertron International, LLC	4001
Hi-Gear®	
Hillyard Industries	
HireCoachLead.com	
Hi-Tech Industries	
HLS Commercial	
Home Care Products, LLC	
Homeadvisor, Inc	
Honeywell Safety Products USA, Inc	4777
Hoover Commercial	
Hope America, Inc.	
Hospeco	
Hubbell Heaters	
Hudson Professional Division	



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28

Exhibitors Listing

Hydra-Flex, Inc4414	4
Hydro Systems Co	1
Hydro-Chem Systems, Inc4419	
Hyso, LLC4977	7
iCheck, Inc	
Ideal Dispensers Co. Ltd 4519	9
IEHA, a Division of ISSA4904	4
IICRC4721	
Imex Vision, LLC	9
Impact Products, LLC2114	4
InBrella Systems4817	7
Ing. O. Fiorentini SPA510	
Innovation Creation Partnership Ltd 4605	5
Innovative Chemical Corp617	7
Inopak Ltd	
Insta-Bac, Inc	
Intco International	
Intelligent Cleaning Equipment, USA 4877	7
Inteplast Group2387	7
Intercon Chemical Co., Inc	9
International Facility Management	
Association (IFMA)3460	C
IPC Eagle Corp1347	7
IPS Industries, Inc	
ISSA Education Theater 129	9
ISSA Food Service & Lounge 10400, 929	9
ISSA Innovation Showcase709	9
ISSA International Business Lounge 1837	7
ISSA Keynote Stage7040	C
ISSA Meeting Hub4693	3
ISSA Resource Center4900	C
ISSA Sports Bar sponsored by Spartan	
Chemical Co., Inc	9
ISSA/INTERCLEAN Bistro7020	C



Italian Trade Agency	4872
Italimpia-Nardi S.A	. 1969
I-Team Global	. 1713
I-Tropical ,LLC	406



J &	M Technolo	gies, lı	nc 2	2669
J&R	Business Ente	erprises,	Inc	1222

l. Racenstein Co., LLC	1212
I.S.O'will, Inc	4538
lackson WWS, Inc	1317
ladcore, LLC	101
lanibell	
lanico, Inc	4973
lanpro Products Co	4599
lansons Balers	2024
lelmar, LLC	2393
liangsu Qiyun Cleaning Knitting Products	4722
liangxi Zhengmei Textile Co., Ltd	4717
liangyin Houshi Commodity Manfg	4622
liashan Boyuan Home Textile Co., Ltd	4713
liaxing Cinee Textile Co. Ltd	4619
linhua Citrinnova Technology Co.,ltd	4953
lofel USA, LLC	1855
lohnson Wilshire, Inc	4590
loint Venture Program	3697
ISC Fabrica moderna	1924



Kaivac, Inc	3877
Karcher known as Kärcher	. 10013, 3813
Kärcher	. 10013, 3813
Kem Tech Industries	2491
Kennedy Hygiene Products Ltd	2033
Keystone Safety	4131
KIK Custom Products	4831
Kimberly-Clark Professional*	3613
Kingsun Cleaning Equipment	
(Suzhou) Co., Ltd	123
Kissner Group	1313
KleenRite Equipment	1739
Klindex S.r.l.	4765
KMK Regulatory Services, Inc	3794
Knight, LLC, Unit of IDEX Corp	1629
Koblenz (Thorne Electric Co.)	1439
KOENIG Products, Inc	928
Kohler Engines	4415
Konie Cups International, Inc	2381



Kruger Products L.P	.4531
Kuloday Plastomers Pvt. Ltd	4939

INDEX TO ADVERTISERS

www.AFFLINK.com	www.www.morcontissue.com.com
Cascades Tissue Group19	NETWORK15
www.cascades.com	www.networkdistribution.com
Charlotte Products2	SC Johnson Professional31
www.charlotteproducts.com	www.scjohnson-professional.com
The Clorox Company13	SCA5
www.clorox.com	www.torkusa.com
Deb Group27	Spartan Chemical7,9,11
www.debgroup.com/us	www.spartanchemical.com
Distributors Partners	Strategic Market Alliance12
of America10	www.smasolutions.com
www.dpabuyinggroup.com	Trebor, Inc1, 16, 17
GOJO Industries32	www.trebor.com
www.gojo.com	Triple S20
ISSA22, 24, 27	www.www.triple-s.com.com
www.issa.com	The United Group25
Italian Trade Agency22	www.unitedgroup.com
www.italtrade.com	U.S. Battery Mfg. Co21
J & M Technologies14	www.usbattery.com
www.jmcatalog.com	Wisconsin Plastics Inc6
Kaivac, Inc4	www.wpimodern.com
www.kaivac.com	Zephyr Mfg. Inc6
Kruger Products3, 23	www.zephyrmfg.com
www.krugerproducts.com	

Kutol Products Co	
Kwantek	
Lambskin Specialties	
Leading Edge Products, Inc	829
Legacy	3512
Lester Electrical	2487
Lianyungang Ark Industrial Co., Ltd	1348
Liberty Brush Mfg., LLC	2795
Life Guard	205
Lindhaus USA	
Liqui-Box Corp	105
Lollicup USA, Inc	4779
M & M Vacuum Cleaner Parts	
Distributor, Inc	
M2 Professional Cleaning Products Ltd	1866
MacDowell International Ltd	4416
Magnolia Brush Manufacturers Ltd	1412
Maid Coach	.4701B
Maintenance Sales News Magazine	2895
Major Gloves & Safety, Inc	2986
Makita USA, Inc	
Malish Corp	4981
Marcal, A Soundview Paper Co., LLC	1955
Markit Promotions	1661
MaskIT, LLC	905
Mastercraft Industries, Inc	2777
Mats, Inc	2794
Mazzoni S.r.l.	1918
Megall Industries (Qingdao) Ltd	1420
MEIKO	529
Mercantile Development, Inc. (MDI)	2987
Mercury Floor Machines, Inc	1713
Met-All Industries	1533
Meterpak, Inc	
Micro Essential Laboratory	
Microfiber Wholesale	4807
Middle East Consultancy Association	
Midlab, Inc	3047
Midwest Rubber Service & Supply Co	4781
Midwest Specialty Products, LLC	1346
Milazzo Industries, Inc	1419
Millennium Mats Co	201
Milwaukee Dustless Brush/Gordon	
Brush Mfg. Co., Inc	
Minuteman International, Inc	
Misco Products Corp	3377
MITC	4081
Mi-T-M Corp	
Moerman Americas	
Monarch Brands	1320
Montgomery Manufacturing Co	735
Moody Insurance Worldwide	
Morantz Ultrasonics	1342

MORC N

Morcon Tissue	415
Morgro, Inc	
Mosmatic Corp	703
Mosquito	
Motorscrubber	4681
Motsenbocker's Lift Off, a Division	
of Stoner, Inc	4298
ИР Hygiene	
Лulti-Clean, Inc	
Иun USA	4725
Mytee Products, Inc	
NaceCare Solutions	
NanoTouch Materials	716
NanTong WeiZhuo Environmental	
Equipment Co., Ltd	1761
Nantong Xinjiayuan Textile co., Ltd	
Napco Bag & Film	
National Chemical Laboratories, Inc	
New Pig Corp	1121
Nexstep Commercial Products	3071
NFP/WM Systems	1005
Nilfisk2	
Nilodor, Inc	1413
Ningbo Sanbang Home Products Co.	
Nittany Paper Mills, Inc	505
NKC of America, Inc	
Norchem Corp	
Nortek (SuZhou) Power Products	
North American Plastics & Chemicals	
Northwest Enterprises	
Norton Abrasives	
Notrax – Mats for Professional Use	
Novolex	2126
Novus Products Company	
NPS Corp	
NSC Minerals Ltd	
NSF International	
NSS Enterprises, Inc.	
Nuance Solutions	
Nyco Products Co	1523
Occidental Chemical Corp	
OdorStop	4/15
Dil-Dri Corp. of America	2533

Omni International	2776
NYX	
DPATRA	411
Ophardt Hygiene Technologies, Inc	1947
PrangeQC, LLC	1344
Oreck Commercial	3059
OSHAkits.com	
OspreyDeepclean International Ltd	1933
Otto Trading, Inc	4494, 512
PA S.p.A	
Pacific Floorcare	
Pacific Link Imports	1316
Palmer Fixture Co	2371
Pancomp International Ltd	
Paper Source Converting & Mfg., Inc	
Paperless Proposal	1479
PaperShop U.S. c/o Global	
Link & Supplies	2771
Paraclipse Systems, LLC	601
Paradigm Convergence Technologies.	403
PathoSans	
PDQ Manufacturing, Inc	
Penbase	
Perfect Clean	
Perfect Products, Inc	
Perform Manufacturing, Inc	
Peter Greven Skin Care	
Petoskey Plastics	2995
PIC Business Systems	3188
Pitt Plastics, Inc	
Plastiflex, Inc	
POLI S.r.I	
Polydros, S.A	
POPS Technologies, LLC	830
Portico Systems, LLC	
PortionPac Chemical Corp	
PowerJet Pressure Cleaning Systems	4319

Powers Paper, LLC	3608
Powertex Industrial Co., Ltd	4724
Powr-Flite	
Primepak Co	
Princess Paper, Inc	
ProAmpac	
ProBlend/Seatex	
Procter & Gamble Professional	3459
Procyon	
Progiclean	
PROJECT S.r.I	
Pro-Link, Inc.	1636
Prolux	
Propulse, A Schieffer Company	
ProTeam, Inc.	
Pro-Tech Mats Industries	
Protect-A-Bed	
Pulito Paper Co. Ltd	
Pulse-Bac Vacuums	
Pure Concepts Ltd.	
PURETi Group	
Purleve	
QPON USA	
QTS ITALY S.r.I	
Queenaire Technologies, Inc	303
QuestSpecialty Corp.	
QuickLabel	
R.J. Schinner Co., Inc.	
R.W. Beckett Corp	4418
Rags to Riches	
RAI Amsterdam B.V	2020
RainMaker Sales Support	
RCM S.p.a.	
RD Industries, Inc.	
Reckitt Benckiser Professional	2837
Red Alert Wax, LLC	632
RedDot Brands	
Regent Gold Group	
Reilly Foam Corp	
Reliance Label Solutions	631
Remco Products	
Ren Clean - Escalator Cleaning Tools	
Research Solutions, Inc	5053
ReTrans Freight	4949
River City Soap Co	1870
Rochester Midland Corp	3859
Roebic Laboratories, Inc	2787
Root-Lowell	
Manufacturing Co./RL Flo-Master	2631
Royal Paper, Inc	
Royalty Distribution	
Royce Rolls Ringer Co	2075
Rubbermaid Commercial	
Products, Inc	
S.M. Arnold, Inc.	
S.P.E. Elettronica Industriale	
Safe Concepts	
Safeblend	
SafeChoice Solutions	3799



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visit ISSA.com/2018show



30

Exhibitors Listing

Safetec of America, Inc	2021
Safety Zone (The)	1847
SALES-I	308
Salt Depot, Inc.	4820
San Jamar	2172
Sandia Plastics, Inc	1713
Sanitaire	2646
Santoemma S.r.l.	1813



SC Johnson Professional	3246
Scot Laboratories	3894
Scotch Corp	4669
Scotwood Industries, Inc.	2047
Seaflo Marine & RV North America, LLC	3898
Seko Dosing Systems Corp	4567
Sellars	3967
Sempermed USA	
Service AutoPilot	4808
Shanghai Jie Chi	
Shanghai Kingmax Commodity Co., Ltd.	2492
Sheila Shine, Inc	
Shenzhen AOLQ Bathroom Supply	4931
Shenzhen Mireach Industries Ltd	
Shenzhen Smarlean Hygiene Co., Ltd	
Sherwin-Williams Co Specialty Aeroso	
Shipper's Advocate, Inc	
Shoes For Crews	
Shop-Vac Corp	
SHURFLO-Pentair	
Sierra Hygiene Products	
Sigma Plastics Group	
Signpost	
SIMIX Surface Solutions	
Simoniz USA, Inc.	
Simple Green, Div. of Sunshine Makers	
simplehuman	
Sky Systems Co., Inc.	
Sofidel Group	
Solaris Paper, Inc	
Solo, Inc.	
Sozio, Inc.	
SpaceVac	629



Spartan Chemical Co., Inc.	3749
Speed Cleaning	4701B
Sprayers Plus	4420
Caratas	4100

4659
602
2181
3977
1326
2377
4431
2793
2668
5059
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734
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4698
1380
2061
1373
305
3431
3479
733
3477
630
410
4805
1117
504
3681
701D



The United Group	1436
Theochem Laboratories, Inc	
Tiger-Vac, Inc	4510
Timbucktoo Manufacturing, Inc	5063
TIMOTION USA	
TMA Chemnet	3831
TMA Systems	628
TMB S.r.l.	

Tolco Corp	2152
TomCat Commercial Cleaning Equip	
TOMI Service Network	4098



Tork, an Essity brand	2359
Tornado Industries, Inc	3412
Total Paper and Packaging, Inc	4935
Toter, Inc.	511
ToxServices, LLC	4498
TPA Impex S.p.A	2013
Traction Plus	1461
Trade Press Media Group	3030
Tradex International, Inc	1361
Traks US	832
Transmacro Amenities	3370



Trebor, Inc	. 1327
Treleoni Group, LLC	2893



Triple S	1355
Trojan Battery Co	
Tronex International, Inc	300
Truffoire Las Vegas	3889
TVH	2989
TVX Cleaning Equipment Co., Ltd	4511
Twister Cleaning Technology, Inc	4469
U.N.X., Inc	4497



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U.S. Battery Mfg. Co	3677
U.S. EPA ENERGY STAR Program	
U.S. EPA Safer Choice	
U.S. Jaclean, Inc	5058
Udor USA	4234
UL Environment	4499
Ultimate Solutions, Inc	1713
Ultra Chem Labs Corp	
Ultra Soap International	4972
Unger Enterprises, LLC	2658
United States Pumice Co	2281
Universal Business Systems, Inc	4873
Vandal Stop Products	3696
Vapamore Steamers	3198
Vectair Systems, Inc	1753

Veloci Performance	4427
Victory Innovations	4094
Vi-Jon, Inc.	1571
VMC-Technical Assistance Corp	2887
von Drehle Corp	2677
Vortex Industries, Inc	4823
VPR Impex, Inc	2064
VSI Health & Hygiene Group	3093



475
1433
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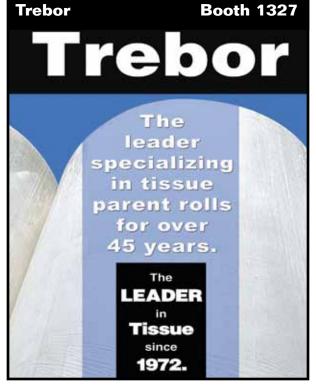
Wisconsin Plastics, Inc	111
WizKid Products	
Woodbine Products Co	2476
Working Concepts	
WorkWave Service	
World Amenities	
World Dryer	
X&Y International Corp., Ltd	
Xiamen ITG Group Co., Ltd	
Xiamen Wing Technology Co., Ltd	
XPOWER Manufacture, Inc	
Xtreme Sponge, LLC	
XYNYTH Manufacturing Corp	
Yoursensor Electronic Technology Co	
YRC Freight, Inc.	
Yuyao Msling Commodity Co., Ltd	
Zacros America, Inc	
Zan Compute, Inc	
Zavada Scientific, LLC	
Zenex International	
Zep	
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Augustine Scientific, Newbury OH, Ex Vivo Soil Removal Analysis, August 5, 2017.
 Bio Science Laboratories, Inc.; Bozeman, MT, Study#1707304-101, Evaluation of In-Vivo Germ Removal, August 22, 2017.
 All references to regular soapare based on our top-selling non-antibacterial soap.